



Hilary Estall MBCI, IRCA BCMS Lead Auditor Management System Consultant

Hilary has worked in the Management System industry for over 20 years, first with British Standards Institution (BSI) for 11 years and since then running her Management System Consultancy. Hilary is a Management System expert who has been actively involved in the development of the internationally recognised standards for Business Continuity; ISO 22301 and previously BS 25999:2 as well as industry specific standards such as BARMARK (Barristers), Lexcel (Solicitors) and Contact Centre management standard.

Following a series of roles at BSI including Auditor, Auditor Team Manager and Project Manager, her final role was as BSI's Global Business Continuity Scheme Manager. Instrumental in guiding organisations through the certification process, training auditors and responsible for BSI first achieving UKAS accreditation to BCMS BS 25999:2, she brings this wealth of knowledge and expertise to her consultancy practice, Perpetual Solutions.

Today, Hilary works with clients on ISO 22301, ISO 9001, ISO 27001, ISO 17065 as well as integrated management systems. Hilary is an active member of the BSI Technical Standards Committee BCM/1 and G/001 as well as the Committee's Working Group Leader for ISO 17021:6 Competence Requirements for Auditing and Certification of BCMS.

Hilary was the first person globally to be awarded the IRCA registered BCMS Lead Auditor qualification in 2010 and remains the only qualified IRCA BCMS Lead Auditor in the UK.

Hilary is a member of the Business Continuity Institute (BCI) and regularly attends and presents at business continuity forums, workshops and communication events as a way of keeping pace with the rapidly evolving world of business continuity. She also partners with a number of Certification Bodies through their respective Associate Consultant Programmes.

Employment record and key areas of expertise

August 2009 to date: Perpetual Solutions Limited, business continuity and management systems consultancy practice offering specialist practical knowledge of implementing BCMS and certification to ISO 22301, ISO 9001, ISO 27001 and ISO 17065 Certification Bodies. Bespoke training covering a wide range of business continuity and management system subject areas as well as auditor training.

Feb-August 2009: Blackmores BC Consultant. Establishing product offering for the company as well as bringing a number of clients on board seeking BCMS certification.

1998-2009: British Standards Institution (BSI). Global BC Scheme Manager, Project Manager, Auditor for BS 25999, ISO 9001, Lexcel, BARMARK, CCA

1984-1998: Midland Bank & Coutts Bank. Delivery of private and retail banking services.

Professional Qualifications

MBCI – 2013

IRCA Lead BCMS Auditor – 2010

CBCI - 2008